

## Insured Personal Services

The combination of making travel arrangements and seeking medical assistance can be stressful. ELITE U.S. Healthcare™ combines travel concierge services with your insured medical assistance to facilitate your travel and ensure you are well cared for wherever you are.

A partial list of our insured personal services includes:

- coordination of travel arrangements
- limousine service and hotel accommodations
- liaison with treating facility and medical staff

## Non-insured Personal Services

ELITE U.S. Healthcare™ offers a wide range of services. Our experienced team plans and develops personal itineraries tailored to your specific requests. Available services include:

- transfer of emergency funds
- emergency interpretation and messaging
- emergency legal referral
- emergency medical referral
- burial coordination
- repatriation coordination
- lost or stolen travellers cheques assistance
- lost or stolen credit cards and passport assistance
- location and dispatch of prescription drugs
- blood and medical equipment
- eyewear replacement assistance
- tracking lost luggage
- travel and health advice
- in-trip reservation and information for air, hotel and car
- currency information and advice
- worldwide event ticketing
- business services
- international dining
- news from home

**Our specialized staff are available 24/7 with any assistance you require.**

**To access ELITE U.S. Healthcare™ Concierge Services, please refer to your confirmation letter or member card for toll-free and collect call telephone numbers.**



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